

Abbott Laboratories 3300 Stelzer Road Columbus, OH 43219

March 10, 2023

To: Valued Abbott Nutrition Customer Subject: Abbott Inventory Update

Demand for Abbott's nutrition products has increased significantly at a time when both the logistics and manufacturing industries are experiencing supply and labor challenges. Abbott is taking measures to prioritize as much of our high-demand items as possible. As a result, you may find that the specific flavor or formulation you prefer is unavailable at this time. We are doing all we can to support consistent availability of our products and are proactively managing orders to deliver products to as many patients as possible.

We apologize for the challenges you may be experiencing receiving your shipments of Abbott Nutrition products. Please talk with your health care professional or home enteral nutrition formula supplier about suitable alternatives and product availability.

For outstanding questions regarding your orders or for other information about Abbott's nutrition products, please contact our Customer Service team at 1-800-551-5838. Sincerely,

Matt Beebe

Divisional Vice President and General Manager, Therapeutic Nutrition

Abbott